

What to do when:
The **green light** or lights are out on the FirstSurge™ Protector?



One light is out with a **Red Service Light**



Two lights are out with a **Red Service Light**.

Action:

This means surge protection is no longer present for one or both main power lines. You need to call an electrician to replace the FirstSurge™ Protector.

What to do when:
The **red light** on the FirstSurge™ Protector is flashing and both **green lights** are on?



Action:

Although this is a rare occurrence, the FirstSurge™ protector's Ground Reference Monitor is active. This means there is a possible loose or broken neutral to ground bond connection. If allowed to persist, this condition could cause serious damage to your equipment.

Turn off the FirstSurge™ protector's breaker and immediately call an electrician.

What do do when:
Your TV signal or telephone is lost or degraded? (Applicable only if FSCATV and FSPHONE are installed.)

Action:

Contact your cable, satellite and/or telephone provider first to ensure their equipment is functioning properly. If your equipment is functioning properly, Then call an electrician to replace the FSCATV and/or FSPHONE.